



## Case Study

Client	Wiltan Construction Ltd
Location	Ian Marlow Centre, Leicester
Project Details	21 Individual Commercial Units
Services Provided	Builders Cleaning   High Level Cleaning   Commercial Unit Floor Buffing   External Window & Cladding Cleaning

### Executive Summary

Pristine Clean Solutions Limited partnered with Wiltan Construction Limited to provide a comprehensive Builder's Cleaning package for the Ian Marlow Centre project in Leicester. This project was secured after a successful collaboration with Wiltan Construction on the Docks 3, 4 & 5 Pioneer Park project ensuring a pristine, welcoming finish for the 21 new commercial spaces, all delivered on time & within budget.

### Client Background

Wiltan Construction is a Tier 1 main contractor known for its high-quality builds & meticulous project management. The Ian Marlow Centre project aimed to create modern, state-of-the-art commercial spaces in Leicester, covering a total area of 30,400 square feet.

### Our Objectives

The primary goal was to provide thorough cleaning services that would prepare the newly constructed commercial spaces for occupancy, ensuring they met the highest standards of cleanliness & hygiene.

### Challenges

**Tight Deadlines:** The cleaning had to be completed within a strict timeframe to ensure the site

was ready for occupancy.

**Coordination with Multiple Trades:** Ensuring the cleaning process did not disrupt ongoing construction activities, & that it was performed at the optimal time.

**Diverse Cleaning Needs:** Different areas required specific cleaning approaches and equipment for the best results.

## Our Approach

---

Pristine Clean Solutions provided a tailored cleaning package, including internal Builder's Cleaning including High Level, External Cladding & Window Cleaning & Commercial Unit Floor Buffing.

**Initial engagement** - Recommended by the Senior Project Manager, we visited the site, created a detailed Scope of Works, and prepared an itemised Bill of Quantities, detailing costs by clean type and area.

**Health & Safety** - We provided site-specific RAMS, COSHH assessments, and CSCS accreditation information to maintain strict Health & Safety standards.

**On Site** - Collaborating closely with Wilten Construction, we planned the cleaning schedule and arranged equipment delivery, ensuring minimal disruption to other activities.

## Key Strategies

---

**Best in Class Equipment:** Utilised state-of-the-art cleaning equipment & products, including Reach & Wash systems for window cleaning, advanced floor buffing machines, & higher access equipment, to ensure the highest quality of results.

**Flexible Scheduling:** Coordinated tasks to minimise disruption and eliminate the need for additional cleaning.

**Thorough Cleaning:** Ensured every part of the site, including offices, kitchenettes, WC's & warehouse spaces, were spotless clean & ready for use.

**Team Efficiency:** Deployed a highly skilled, fully supervised team to handle various cleaning tasks with precision & speed.

**Quality Control:** Implemented strict quality control measures to guarantee the highest standards of cleanliness & hygiene & ensured site management sign off for all areas.

## Implementation

---

- Developed a detailed cleaning schedule in collaboration with Wilten Construction.

- Deployed a dedicated, fully supervised team trained for the unique requirements of the commercial project.
- Utilised advanced cleaning equipment & products to ensure optimal results.

## Results & Outcomes

---

Pristine Clean Solutions successfully delivered the builder's cleaning package for the Ian Marlow Centre project. The site, consisting of 21 commercial units, covering a total area of 30,400 square meters, was handed over to the client in pristine condition, ready for businesses to move into clean, welcoming commercial spaces. The collaboration with Wilten Construction ensured all cleaning tasks were completed on time & to the highest standards.

## Client Testimonial

---

Ben Harrison, Site Manager at Wilten Construction, shared his satisfaction:

*"Pristine Clean carried out a builders clean for us at IMC in Leicester, and we are very satisfied with the results. The team performed a thorough cleaning, including a detailed floor clean, ensuring each of the 21 industrial units was left clean and tidy. Their attention to detail and the overall standard of work were commendable. They also worked efficiently alongside other trades on site, maintaining a smooth workflow. The team was professional, efficient, and completed the task within the agreed timeframe. I would not hesitate to recommend Pristine Clean to anyone in need of a reliable and high-quality cleaning service."*

## Visuals

---

A selection of photographs that document some of our work & finishes.



## Key Value Adding Strategies

---

Our commitment to exceptional customer service supported our client in numerous ways throughout this project:

- Conducted a pre-contract visit and used site plans to fully understand all cleaning requirements.
- Created a site-specific Scope of Works and Bill of Quantities for clear comparison.
- Worked flexibly with site management to perform each clean at the right time, ensuring minimal impact from other trades, staying within budget, and showcasing the project at its best.

## Contact us

---

Looking for a reliable partner to ensure your construction projects are handed over in pristine condition? Contact Pristine Clean Solutions today to learn more about our comprehensive Builder's Cleaning services.

Email	Phone	Website
contactus@pristinecleansolutions.co.uk	07702 574851	pristinecleansolutions.co.uk